

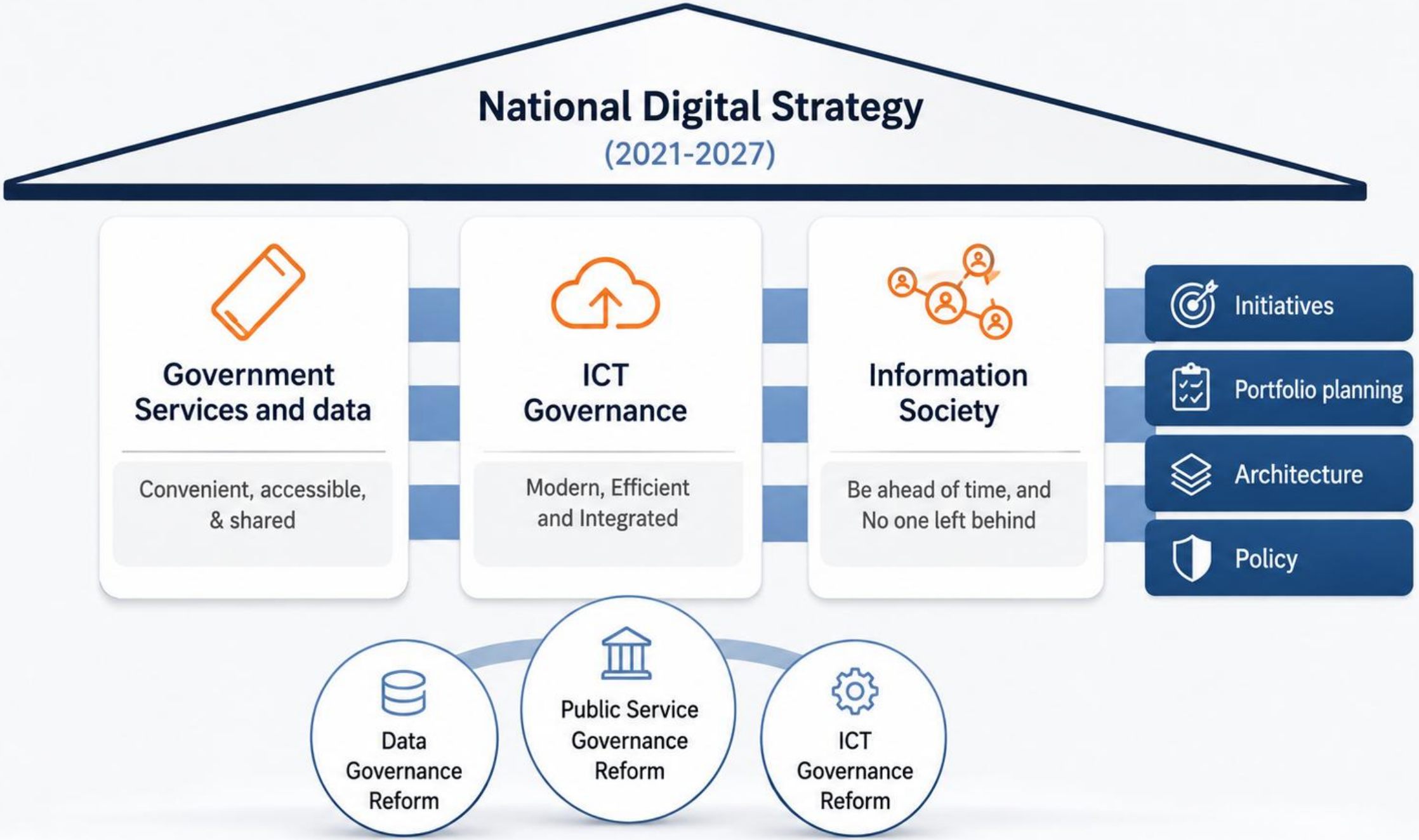


Ministry of Smart Administration and Regional Development Republic of Latvia



Digital Latvia

Building convenient public services and digitally empowered society


National Digital Strategy
(2021-2027)
Government Services and data
Convenient, accessible, & shared
ICT Governance
Modern, Efficient and Integrated
Information Society
Be ahead of time, and No one left behind
Initiatives
Portfolio planning
Architecture
Policy
Data Governance Reform
Public Service Governance Reform
ICT Governance Reform

MODERNISATION

Public Service Digital Transformation

- Life situations & personalisation
- Inclusive d-services (accessibility, assistance)
- Service governance reform – set a standard!

ICT PROFESSIONALISATION

Sustainable Government ICT

- Consolidation of technology and competence
- GovCloud (hybrid)
- Enterprise architecture governance

DATA

Data and AI

- New data sharing framework & guardrails
- GOV Data Hub & smart contracts
- Data clean room (-s) for analysis and AI

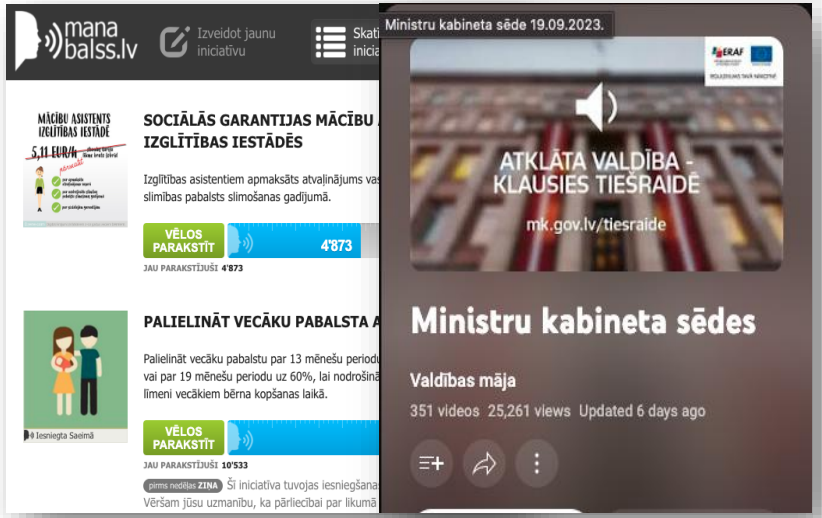
Skills and Capability development

Public services – digital first, once only as core principle

Digital Post

Trusted government communication digital only





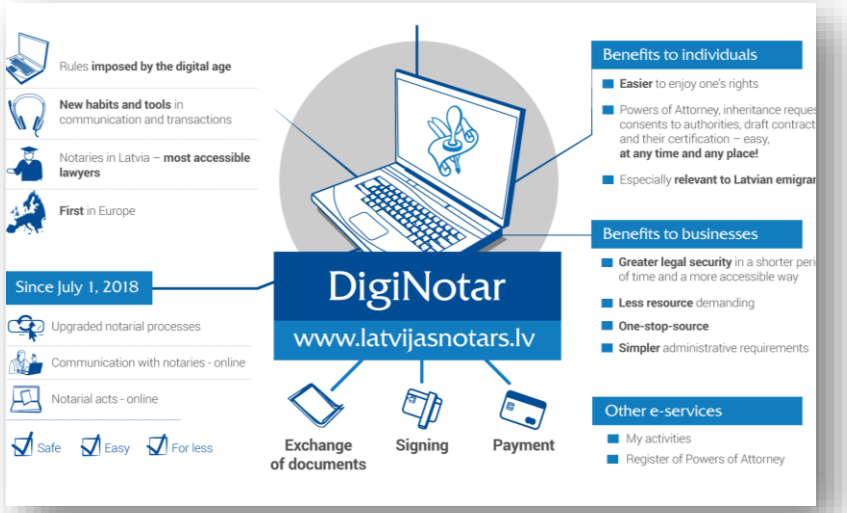
Transparency

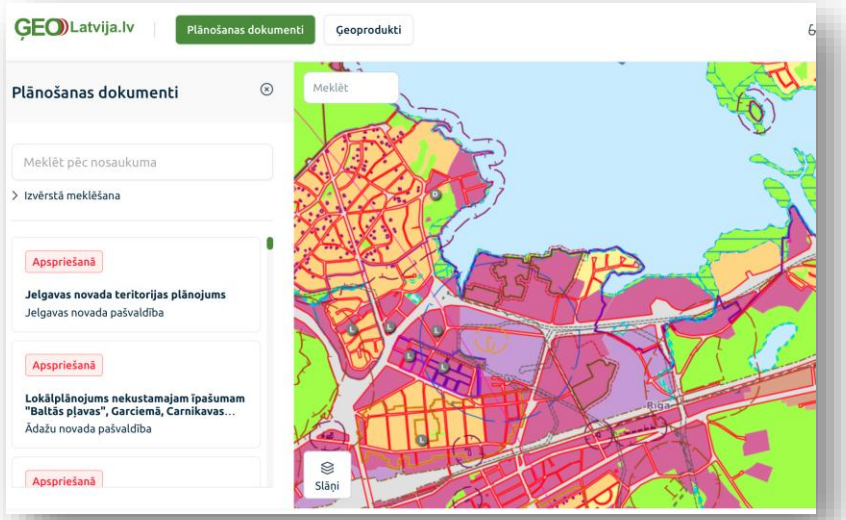
Transparent gov & parliamentary work

- Online sittings
- Regulations
- Civic initiatives

Digital Notary

Completely Remote notarial services





Spatial plans

HUB of municipal spatial plans

Location based notification on new public consultation

Public service delivery – administrative efficiency

Tax

Digital and automatic tax reporting

50% reviewed automatically, 350’000 refunded in 1st month





Construction

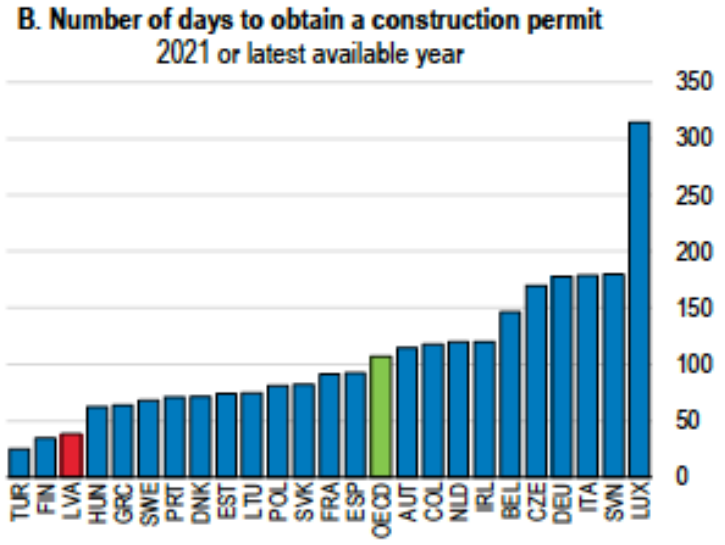
Completely digital construction lifecycle

Significantly reduced red tape

eHealth

- **E-prescriptions** (+crossborder)
- **E-health record**
- **E-referrals**

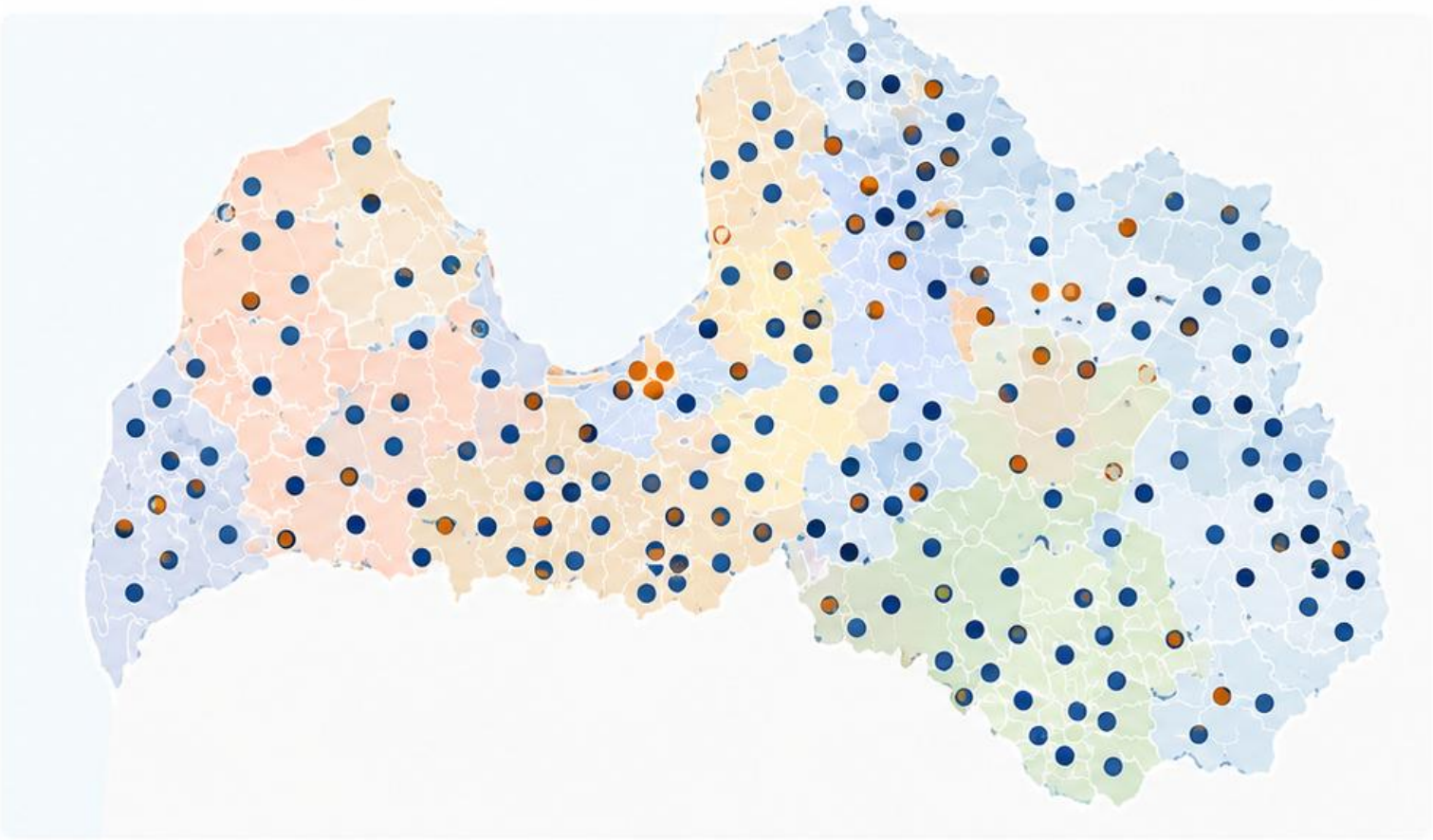




Digital assistance partnership with municipalities

Largest customer service centre network in Latvia

- Digital (& public service) assistance
- Remote (video) consultations
- Support for municipal & state services
- Call centre service



13 institutions

280 state services

315 centers*

AI in Government

1. GOV AI assistants platform

2. Traffic monitoring and city management

3. Smart border sensor analysis

4. Company rating system

5. Illegal construction monitoring

6. Document workflow automation

7. Stroke early detection

8. Project evaluation support

9. Call centre automation and quality control

10. AI-based archive search assistant

More examples: https://www.varam.gov.lv/lv/maksligais-intelekts-valsts-parvalde

National AI Centre and AI Sandbox



Consultations on compliance with AI Act / GDPR

Access to Gov data (data clean room)

Regulatory exemptions according an agreed plan

The Special Regulatory environment is operated by the National AI Centre
in partnership with competent authorities

Anti-bureaucracy group

STRATEGY /COMPASS TYPE: *vision, principles, team, process, directions/*

VISION: Lowest burden in the Baltics in 3 years
GOAL: In EUR terms, to be approved by the Cabinet*

DIRECTIONS

① Reduce existing burden

② Prevent new burden from arising

③ Build an ownership culture



* The exact target in EUR terms is still to be decided. Calculated according to the Standard Cost Model

PRINCIPLES:
① Pareto
② Collaboration
③ Dynamism
④ Pro bono

TEAM:
① Politicians
② BAG
③ Partners

PROCESS: Idea → | BAG → | Politicians → | Development → | Decision → | Evaluation

CABINET BURDEN BALANCE. TOTAL /EUR per year/*

/01.12.2025- 31.08.2026/



7`597`159

BURDEN INCREASE



146`337`579

BURDEN DECREASE

RESULT

-138`740`420

*Administrative burden calculation according to the Standard Cost Model method. Source: State Chancellery data as of 31.08.2026.

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Introduce the ‘silence means consent’ principle for municipal permits for public events on private property

Currently: organizing any public event requires a municipal permit, which consumes time resources for both the organizer and the municipality. **Proposal:** Introduce the ‘silence means consent’ principle for municipal permits for public events on private property (except for high-risk events).

€

① Municipal costs for document processing will decrease
② More predictable timeframes for event organizers
③ No significant impact on the economy

NB

① **Responsible:** MoI, VARAM ② **Legislation:** Law on the Safety of Public Entertainment and Festive Events ③ **Notes**: none

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Reduce the time spent by entrepreneurs by at least 50% in preparing and submitting CSB statistical reports

Currently companies spend enormous time and financial resources preparing CSB statistical reports, and because of the volume and complexity, entrepreneurs often improvise, resulting in questionable data quality. **Proposal:** reduce the time spent by entrepreneurs by at least 50% in preparing CSB statistical reports by reviewing: 1) necessity, 2) data sources, 3) level of detail, 4) frequency, 5) number of respondents.

€

① Impact on public sector revenues and expenditures has not been calculated
② Significant time and financial savings for entrepreneurs
③ Positive impact on the economy

NB

① **Responsible:** MoE ② **Legislation:** Cabinet Regulation No. 752 of 16.12.2025, Cabinet Regulation No. 812 of 20.12.2016
③ **Notes:** MoE and CSB plan to reach the target by 01.01.2028



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"As for the future, your task is not to foresee it but to enable it."

Antoine de Saint-Exupéry/